

Southwestern Health Resources



SWHR CIN – CAP Physicians


Please ensure ID card is up to date and patient benefits and provider participation have been verified

**Contracted Plans Grid is subject to change*

ACA/MARKETPLACE PAYORS			
HMO members outside of DFW Region are restricted to local network. Added referrals and authorizations may be required			
ACA Payor	Contracted Products	Exclusions	Notes
Ambetter by Superior HealthPlan	<ul style="list-style-type: none">Ambetter Essentials/Balanced/SecureAmbetter Virtual Products	Ambetter HMO Value Product	
BCBSTX	<ul style="list-style-type: none">Blue Advantage HMO (Terming 12/31/2025)MyBlue Health		MyBlue Health is offered in Collin, Denton, Tarrant, Rockwall and Dallas counties

OUT OF NETWORK ACA PAYORS

HMO members outside of DFW Region are restricted to local network. Added referrals and authorizations may be required

ACA Payor	Contracted Products	Exclusions	Notes
Aenta CVS			
Cigna		Cigna Connect	
United Healthcare			
Wellpoint			

COMMERCIAL PAYORS

HMO members outside of DFW Region are restricted to local network. Added referrals and authorizations may be required

Commercial Payor	Contracted Products	Exclusions	Notes
Aetna Commercial	<ul style="list-style-type: none"> • Aetna Choice POS/POS II • Elect Choice/Aetna Open Access Elect Choice • PPO/Open Choice PPO • Open Access/Open Access HMO • Managed Choice POS/Aetna Open Access Managed Choice • QPOS • Aexel Performance Network • Select/ Open Access Aetna Select • Aetna MedPremier (Indemnity with NAP) • Aetna Signature Administrator PPO Aetna Signature Administrators PPO (Aetna ASA) • City of Fort Worth included as in network Aetna/Meritain • Aetna Whole Health (Texas Health Logos ONLY) 	<p>Aetna MedPremier (Indemnity without NAP)</p> <p>Whole Health Logos (Baylor Scott & White Quality Alliance (BQA), Memorial Hermann Accountable Care Network, Baptist Health System & Health Texas Medical Group, Seton Health Alliance)</p> <p>Smartcare/Imagine Health</p> <p>Aetna Better Health Medicaid</p> <p>If EPO product, verifications of plan participation in the EPO product is required.</p> <p>Aetna CVS Health 2023 ACA Plan</p>	<p>Plans that require referral:</p> <ul style="list-style-type: none"> • Aetna Medicare Plan (HMO) • Aetna Medicare Prime (HMO) • Aetna Select • Aetna Elect Choice (EPO) • Aetna HMO <p>Plans that referral not required, but recommend to receive maximum benefits:</p> <ul style="list-style-type: none"> • Managed Choice® POS • Quality Point-of-Service (QPOS) <p>Aetna Whole Health has separate FFS schedule</p>


COMMERCIAL PAYORS

HMO members outside of DFW Region are restricted to local network. Added referrals and authorizations may be required

Commercial Payor	Contracted Products	Exclusions	Notes
BCBSTX	<ul style="list-style-type: none"> Blue Choice PPO Federal Employee Program (FEP) BCBS DART Employees PPO (Only PPO) Blue Cross Medicare Advantage (HMO) Blue Cross Medicare Advantage Dual Care (HMO) Blue Cross Medicare Advantage (PPO) Blue Essentials 	<p>Blue Premier Products</p> <p>Dallas ACO Select Plans</p> <p>BCBS Blue High Performance Network</p> <p>If EPO product, verifications of plan participation in the EPO product is required.</p>	BCBS DART Employees with HPN (High Performance Network) are <u>NOT</u> in-network
Cigna	<ul style="list-style-type: none"> HMO/POS OAP Network PPO Cigna Payer Solutions –Cigna PPO Rental Network 	<p>Cigna North Texas Provider Select</p> <p>Cigna Connect – ACA Product</p> <p>Cigna Local Plus</p>	<p>Referrals Required – HMO/POS</p> <p>Baylor Scott & White employees considered Tier 2</p> <p>Cigna Care Designation/Network (CCD/CCN) – NOT A PLAN but a designation - Cigna evaluates and notifies physicians annually based on quality and cost. Sold to Employer groups patients who do not use a CCD/CCN may have higher out pocket/patient responsibility or have no benefit if they see a non CCD/CCN Provider. Select providers and certain specialties were awarded this designation - Provider status given during Verification of Benefits.</p> <p>Cigna + Oscar is an INN plan</p>

COMMERCIAL PAYORS

HMO members outside of DFW Region are restricted to local network. Added referrals and authorizations may be required

Commercial Payor	Contracted Products	Exclusions	Notes
Coventry/First Health	<ul style="list-style-type: none"> PPO HMO POS 	<p>Workers Comp</p> <p>Curative Plan is OON (See ID Card Here)</p>	
Fort Worth Firefighters/6 Degrass	<ul style="list-style-type: none"> PPO 		<p>TPA – 6 Degrees/Lucent Health. We are in-network, even if excluded from Healthsmart Physician and Ancillary <u>ONLY</u> because we are directly contracted with Maestro</p> 
HealthSmart	<ul style="list-style-type: none"> Accel Preferred (PPO) 	<p>Smartcare/Imagine Health Physician/Ancillary Only HealthSmart Complete</p>	
Private Healthcare Systems/Multiplan	<ul style="list-style-type: none"> PHCS Nationwide Primary PPO *PHCS Healthy Directions/Savility* Multiplan PPO 	<p>Limited Benefits Plans</p> <p>Group & Pension Administrators are known to offer Physician Only Plans (limited benefits)</p>	<p>See page 9 of this document for Par and Non-Par logos of PHCS Plans</p>
QuikTrip	<ul style="list-style-type: none"> HMO 		<p>PCP services will apply the higher cost share per the members benefits. For additional information, see QuikTrip Benefit Guide</p>

COMMERCIAL PAYORS

HMO members outside of DFW Region are restricted to local network. Added referrals and authorizations may be required

Commercial Payor	Contracted Products	Exclusions	Notes
United Healthcare Commercial	<ul style="list-style-type: none"> • All Savers Health Plan • Choice/Choice Plus • Select and Select Plus • Options PPO • Core & Core Essential • Navigate Balanced & Plus • GEHA – UHC Choice Plus only • UMR – See exclusions* • NexusACO – See notes* 	<p>Methodist Employee Plan</p> <p>United Healthcare Charter/Charter Balanced/Charter Plus</p> <p>UMR – NCH Corporation excluded with Imagine Health Logo</p> <p>United Healthcare Individual Exchange Network – goes live 1/1/2022 only HCA/Methodist providers.</p> <p>If EPO product, verifications of plan participation in the EPO product is required.</p> <p>Allsavers plans that use Charter are considered OON</p>	<p>NexusACO -Tiered benefits. SWHR considered tier 2 in patient benefit plan.</p> <p>UHC Premium Designation - NOT A PLAN but a designation - UHC evaluates and notifies physicians annually based on quality and cost. Sold to Employer groups patients who do not use a UHC Premium Designation Network may have higher out pocket/patient responsibility or have no benefit if they see a non UHC Premium Designated Provider. Select providers and certain specialties were awarded this designation - Provider status given during Verification of Benefits.</p>
USA MCO	<ul style="list-style-type: none"> • PPO 		

MEDICARE PAYORS

HMO members outside of DFW Region are restricted to local network. Added referrals and authorizations may be required

Medicare Payor	Contracted Products	Exclusions	Notes
Aetna Medicare		Excluded as of 1/1/2025: Aetna Medicare Advantage HMO (Choice, D-SNP, Prime & Value) Aetna Medicare Advantage PPO (Choice II, Eagle & Plus)	Aetna Medicare ESA PPO patients can still be seen after 12/31/2024
Cigna Medicare (transitioning to HealthSprings 2026) (Terming 12/31/2025)	<ul style="list-style-type: none"> HMO (Preferred, TotalCare HMO D-SNP) PPO (Preferred, True Choice, Fundamental) 	Cigna Connect – ACA Product	In process of enrollment effective date may vary due to prior contractual relationship. Referrals Required for HMO Product
Humana Medicare	<ul style="list-style-type: none"> HMO (Gold Plus, D-SNP) PFFS (Gold Choice) PPO (HumanaChoice, Regional PPO, Honor) 	WellMed PCP assigned patients Patients can make PCP changes on a monthly basis	
Molina Healthcare	<ul style="list-style-type: none"> Medicare Advantage Complete Care D-SNP 	Molina Marketplace ACA	Requires participation in all products (MA and Medicaid)

MEDICARE PAYORS

HMO members outside of DFW Region are restricted to local network. Added referrals and authorizations may be required

Medicare Payor	Contracted Products	Exclusions	Notes
Superior HealthPlan	<ul style="list-style-type: none"> Allwell Medicare HMO, Complement HMO, Simple HMO, Harmony HMO D-SNP & Nurture HMO D-SNP 		Requires participation in all products (MA and Medicaid)
United Healthcare	<ul style="list-style-type: none"> MA PPO, Regional PPO, Regional PPO D-SNP, Regional PPO C-SNP, PPO I-SNP, MA HMO 	<p>UHC PCP assigned patients</p> <ul style="list-style-type: none"> Patients can make PCP changes on a monthly basis <p>United Healthcare Individual Exchange Network – goes live 1/1/2022 only HCA/Methodist providers.</p>	*Includes HealthSelect Medicare Advantage Plan and TRS Care Medicare Advantage both use United HealthCare Group Medicare Advantage PPO Network
WellCare of Texas	<ul style="list-style-type: none"> All PPO and HMO Products 		
Wellpoint (Formerly Amerigroup)	<p>Wellpoint Medicare Advantage 2 (HMO)</p> <p>Wellpoint Dual Advantage 2 (HMO D-SNP)</p> <p>Wellpoint Kidney Care (HMO C-SNP)</p> <p>Wellpoint Full Dual Advantage 2 (HMO D-SNP)</p> <p>Wellpoint Chronic Care (HMO C-SNP)</p> <p>Wellpoint Home Care (HMO I-SNP)</p> <p>Wellpoint Full Dual Advantage (HMO D-SNP)</p> <p>Wellpoint Dual Advantage (HMO D-SNP)</p> <p>Wellpoint Lung Care (HMO C-SNP)</p> <ul style="list-style-type: none"> Wellpoint Full Dual Advantage 2 (HMO D-SNP) 	<p>Wellpoint Medicare - IntegraNet– Gulf Coast IPA - Claims and UM approvals will need to be sent to IntegraNet</p> <ul style="list-style-type: none"> ID Cards that have “IntegraNet– Gulf Coast IPA” affiliation below PCP Name will be considered noncontracted <p>Patients are assigned to IntegraNet due to their PCP being affiliated with IntegraNet; Patients can make PCP changes on a monthly basis</p>	Requires participation in all products (MA and Medicaid)

MEDICAID PAYORS

HMO members outside of DFW Region are restricted to local network. Added referrals and authorizations may be required

Medicaid Payor	Contracted Products	Exclusions	Notes
Molina Healthcare	<ul style="list-style-type: none"> CHIP/CHIP Perinate CHIP RSA STAR STAR+PLUS 	Molina Marketplace ACA	Requires participation in all products (MA and Medicaid)
Superior HealthPlan	<ul style="list-style-type: none"> CHIP/CHIP Perinate STAR STAR+PLUS STAR Health STAR Kids 		Requires participation in all products (MA and Medicaid)
United Healthcare	<ul style="list-style-type: none"> STAR+PLUS 		
Wellpoint (Formerly Amerigroup)	<ul style="list-style-type: none"> CHIP/CHIP Perinate STAR STAR Kids 	<p>Wellpoint Medicare - IntegraNet– Gulf Coast IPA</p> <ul style="list-style-type: none"> ID Cards that have “IntegraNet– Gulf Coast IPA” affiliation below PCP Name will be considered noncontracted Patients are assigned to IntegraNet due to their PCP being affiliated with IntegraNet; Patients can make PCP changes on a monthly basis <p>Claims and UM approvals will need to be sent to IntegraNet</p>	Requires participation in all products (MA and Medicaid)

ACO PAYORS

HMO members outside of DFW Region are restricted to local network. Added referrals and authorizations may be required

ACO Payor	Products	Exclusions	Notes
Aetna	<ul style="list-style-type: none"> Commercial Aetna Whole Health 		
BCBSTX	<ul style="list-style-type: none"> Commercial PPO/Blue Essentials BAV/My Blue Health 		
Humana	<ul style="list-style-type: none"> Medicare 		
Medicare	<ul style="list-style-type: none"> ACO Reach 		

PHCS Contracted Logos

SWHR is added to the Network for the below logos. If you have questions regarding participation in a specific PHCS plan, please contact your assigned PRM for clarification.



Nationwide Primary PPO Network. The PHCS Network for out-of-area access extends the PHCS Network outside a health plan's local service area.



Nationwide complementary PPO network. This network is also used for Workers' Compensation and Automobile Insurance programs.



PHCS Savility® PHCS Savility is MultiPlan's "virtual payer" primary PPO. PHCS Savility offers a number of features designed to behave to PHCS Savility Network Providers like a single payer network — a standard ID card format with the PHCS Savility logo in the upper left, a uniform claim submission process used by all Client/Users, one service line for all Clients/Users, and Client/User payment consolidated and forwarded to PHCS Savility Network Provider by MultiPlan. EOB/EOPs feature the PHCS Savility brand in the upper left corner.

PHCS Excluded Logos

The below PHCS Logos are EXAMPLES of non-contracted products. Although most have been included, there may be additional non-contracted logo's that are new to the market and have not been added to this page yet. If you have a question about participation with a PHCS plan logo that is not listed, please contact your assigned PRM for clarification.



Regional PPO Network in Wisconsin, with some coverage in bordering Michigan and Minnesota. This network is also used for Workers' Compensation and Auto Insurance programs in these areas.



Nationwide access (discount) network.

•



Specialty Plan Types. Health plans may access our networks to support a variety of plan configurations, for example, limited benefit plans, hospital services only, etc. In these cases, a tagline may be included below the logo to describe how the network is used. Please contact the plan indicated on the ID card for clarification. The logos here are for illustrative purposes only, and are not an exhaustive list.

